



DELIVERABLES AND COMMITMENTS



PERFORMANCE MANAGEMENT PLATFORM & FRAMEWORK

CheckMax is powered by our game-changing platform, IN-Gauge™, where real-time metrics and opportunities for revenue optimization meet motivational tools and training. With our proven Framework, both corporate and outlet leaders also receive simple, actionable guidance to drive sustainable results consistently.

- ✓ Goal setting, incentive plan, and tracking modules assigned to licensed users
- ✓ Front of House and Management interaction through social channels and messaging assigned to licensed users
- ✓ Dashboards and analytics updated daily
- Unlimited user licenses with individual and leadership dashboards



DATA-DRIVEN DIGITAL LEARNING

Automated training and coaching tools guide servers on how to improve sales efficiency and managers on how to identify areas for targeted improvement.

- ✓ Comprehensive Learning Paths
- ✓ Video library with self-paced learning



AI-POWERED PERFORMANCE INSIGHTS

CheckMax delivers actionable insights and context-rich recommendations through every transaction process.

- ✓ Ticket based IN-Gauge technical support
- ✓ Self help resources and guides
- ✓ 1:1 Customer Success consultation available by appointment





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IMPLEMENTATION

The Setup fee provides the following implementation activities:

- ✓ IN-Gauge™ Setup & Configuration with outlet POS
- ✓ Testing & Implementation of the IN-Gauge[™] Software
- ✓ CheckMax Launch Session
 - Dedicated digital session to support IN-Gauge adoption



PROFESSIONAL SERVICES - OPTIONAL

Onsite or remote professional services may be available for additional purchase. Services can include any combination of the following:

- ✓ Consulting
- ✓ Classroom Training
- ✓ Coaching

✓ Professional Services Logistics Fee can be viewed HERE.

Duration of a visit will vary depending on the potential performance impact. Please connect with the Customer Success Team for further information.



CUSTOMER COMMITMENT

- ✓ Leaders will make considerable effort to implement the FPG CheckMax Framework which can be found HERE
- ✓ Leaders will empower the CheckMax Champion and Outlet Champion(s) in implementing actionable IN-Gauge insights and supporting their Front of House teams to become servicefirst revenue generators.